

This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. It is a device to insure that policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact askGinnieMae@hud.gov.

Changes to RSA SecurID Soft Token Desktop Version

The previous RSA SecurID token desktop application versions 5.0.3 (Windows) and 4.2.3 (MacOS) are no longer fully supported by Ginnie Mae, which may cause users to experience issues when attempting to use the token. They have been replaced by RSA desktop application version 6.2.2.0 (Windows) and 4.4.0 (MacOS) and are now available for installation. This update impacts users who installed their RSA SecurID Soft Token via desktop. It does **not** impact users who have their soft tokens installed on their mobile device.

If you currently use the RSA desktop application, we advise you to follow the guidance for requesting a replacement token (linked below) to ensure there is no disruption to your work.

- [Requesting a Replacement Token Via Self-Service](#)

Once you have received your new token file, follow the instructions detailed in the QRs specific to your device of choice (linked below) to install and authenticate your soft token.

- [How to Install and Authenticate Soft Token – Desktop](#)
- [How to Install and Authenticate Soft Token – Mobile](#)

Once you have installed the updated RSA desktop version 6.2.2.0 (Windows) or 4.4.0 (MacOS), you may uninstall and delete the previous version. Please note that this change will **not** impact the soft token authentication process, nor how soft tokens are used within Ginnie Mae business systems.

Additional information and FAQs on RSA SecurID soft tokens can be found on the [Modernization Initiatives](#) page on GinnieMae.Gov. If you have any questions or trouble completing any of the above steps, please email askGinnieMae@hud.gov.

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.