

This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact [AskGinnieMae@hud.gov](mailto:AskGinnieMae@hud.gov).

## Ginnie Mae Central Application is Live

Ginnie Mae is excited to announce that the Ginnie Mae Central application (GMC) is live. GMC is a comprehensive application designed to revitalize and enhance three core business processes: Insurance, Financials, and Compliance & Monitoring (C&M). GMC will improve the efficiency, accuracy, and accessibility for Issuers, Subservicers, and Document Custodians in managing these business processes.

GMC decouples Insurance Policy submissions from Audited Financial Statement submissions, which are currently submitted in the legacy Ginnie Mae Enterprise Portal (GMEP) Independent Public Accounting (IPA) module. Please reference [APM 24-04](#) for more information on the change. For compliance reviews, all Issuers and Document Custodians will perform compliance reviews in the GMC C&M module.

### Access

Users access GMC via MyGinnieMae.

### Insurance and Financials Users

The current "Financial Statements User" functional role will be renamed to "Financial Statements & Insurance Policy Basic User" and given the Basic User entitlements for the GMC Insurance and Financials modules to upload information. Current holders of this role will automatically receive the updated role name and entitlements. There will also be a new, separate "Authorized Signer" functional role for each module. These roles are only for HUD-11702 signatories and require the use of RSA token. These users are the only ones who can certify and submit Insurance Policies and Audited Financial Statements to Ginnie Mae.

Existing Role	New Functional Role Name	Role Description
<ul style="list-style-type: none"> <li>• SF-Financial Statements User</li> <li>• MF-Financial Statements User</li> <li>• HECM-Financial Statements User</li> </ul>	<ul style="list-style-type: none"> <li>• SF-Financial Statements &amp; Insurance Policy Basic User</li> <li>• MF-Financial Statements &amp; Insurance Policy Basic User</li> <li>• HECM-Financial Statements &amp; Insurance Policy Basic User</li> </ul>	<p>Uploads their Issuer’s insurance policies, audited financial statements, enters insurance &amp; financial information into form, inputs any additional documentation.</p>
<p>N/A - New Role</p>	<ul style="list-style-type: none"> <li>• SF-Insurance Policy Authorized Signer</li> <li>• MF-Insurance Policy Authorized Signer</li> <li>• HECM-Insurance Policy Authorized Signer</li> </ul>	<p>All the rights of a Financial Statement &amp; Insurance Policy Basic User, plus: the ability to submit and certify Insurance Reviews, cancel insurance policies, and deactivate Fidelity Bond Caps. Only for HUD 11702 signatories.</p>
<p>N/A - New Role</p>	<ul style="list-style-type: none"> <li>• SF-Financial Statements Authroized Signer</li> <li>• MF-Financial Statements Authroized Signer</li> <li>• HECM-Financial Statements Authroized Signer</li> </ul>	<p>All the rights of a Financial Statement &amp; Insurance Policy Basic User, plus: the ability to submit and certify Financial Reviews. Must be the CEO, CFO, or equivalent. Only for HUD 11702 signatories.</p>

## Compliance and Oversight Users

The current “Compliance and Oversight User” Issuer and Subservicer functional role will be given the Basic User entitlements for the GMC C&M modules to upload files and respond to questions during the Compliance Review. Current holders of this role will automatically receive the updated entitlements. The Document Custodian version of the functional role with the same entitlements is new and will be named “Compliance & Monitoring Basic User.” There will also be a new, separate “Authorized Signer” Issuer and Document Custodian functional roles. These roles are only for HUD-11702 signatories and require the use of RSA token. These users are the only ones who can assign the Review Liaison and submit Finding Worksheets.

Existing Role	New Functional Role Name	Role Description
<ul style="list-style-type: none"> <li>SF-Compliance and Oversight User</li> <li>MF-Compliance and Oversight User</li> <li>HECM-Compliance and Oversight User</li> </ul>	N/A – Same naming convention	View Compliance Reviews and, if added to a specific Review by Review Liaison, upload files and respond to questions.
N/A - New Role	<ul style="list-style-type: none"> <li>SF-Compliance &amp; Monitoring Authorized Signer</li> <li>MF-Compliance &amp; Monitoring Authorized Signer <ul style="list-style-type: none"> <li>HECM-Compliance &amp; Monitoring Authorized Signer</li> </ul> </li> </ul>	All the rights of a Compliance & Oversight User, plus: assigns Review Liaison and signs Finding Worksheets. Only for HUD 11702 signatories.
N/A - New Role	<ul style="list-style-type: none"> <li>DC-Compliance &amp; Monitoring Basic User</li> </ul>	View Compliance Reviews and, if added to a specific Review by Review Liaison, upload files and respond to questions.
N/A - New Role	<ul style="list-style-type: none"> <li>DC-Compliance &amp; Monitoring Authorized Signer</li> </ul>	All the rights of a Compliance & Oversight User plus: assigns Review Liaison and signs Finding Worksheets. Only for HUD 11702 signatories.
SS-Compliance and Oversight User	N/A – Same naming convention	All the rights of the Compliance & Monitoring User applicable to their subservicing efforts.

**Please work with your Organization Administrator to request the correct role.**

To help users onboard and use the Ginnie Mae Central Portal, Organization Administrators and Issuers will receive emails regarding training opportunities. Other resources such as Quick Reference Cards, FAQs and User Manuals are published on the Ginnie Mae website to supplement training sessions.

For additional questions and assistance please contact Ginnie Mae Customer Support at 1-833 GNMA HELP / 1-833-466-2435 or [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.

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