



**U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**  
WASHINGTON, DC 20410-9000

GOVERNMENT NATIONAL  
MORTGAGE ASSOCIATION

September 8, 2004

APM 04-13

**MEMORANDUM FOR:** All Participants in Ginnie Mae Programs

**FROM:** George S. Anderson, Executive Vice President

**SUBJECT:** Office of Mortgage-Backed Securities, Multifamily Programs  
Division Staff Expansion

As part of Ginnie Mae's commitment to excellence in customer service, the Multifamily Programs Division of the Office of Mortgage-Backed Securities has added an account executive to its staff. The additional account executive will help to enhance Ginnie Mae's responsiveness to multifamily issuer needs by providing quality and consistent customer service.

LaShonia Michelle Murphy ("Michelle") joined the Multifamily Programs Division on August 2, 2004. As a result, account executive assignment changes are necessary, since issuers are assigned an account executive alphabetically, according to the issuer's name. Therefore, Philip Buckely will be responsible for issuers whose company name begins with letters A-L. In turn, Michelle Murphy will be responsible for issuers whose company name begins with letter M-Z.

If you have any questions, both account executives can be reached at (202) 708-2043.